



**DONIT TESNIT, d.o.o.**

Cesta komandanta Staneta 38

SI-1215 Medvode, Slovenia, EU

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E-mail: [info@donit.eu](mailto:info@donit.eu)

Web: [www.donit.eu](http://www.donit.eu)



## DonAI tool Policy

### 1. Introduction

The User agrees and confirms that by using the DonAI tool published on the website of DONIT TESNIT, company for the production of sealing materials, Ltd, Cesta komandanta Staneta 38, 1215 Medvode, registration number: 3352307000 (hereinafter referred to as the "Company"), he/she is aware of the Company's Privacy Policy published at [www.donit.eu](http://www.donit.eu) (hereinafter referred to as the "Privacy Policy") and these DonAI Tool Policy (hereinafter referred to as the "AI Policy"). By using the Don AI Tool, the User also confirms that he/she understands the Privacy Policy and the AI Policy and agrees that he/she will use the DonAI Tool at his/her own risk and under the terms and conditions set out in these AI Policy. If the User disagrees with any part of the AI Policy, the Company does not recommend the use of DonAI Tool. For further assistance or inquiries regarding the use of the DonAI Tool, the User may contact support at [donpro@donit.eu](mailto:donpro@donit.eu).

**Purpose of the AI Policy: The DonAI tool is powered by artificial intelligence technology; therefore, the Company is obligated to inform the user of the guiding principles for its use, as well as any prohibited uses, prior to the commencement of its utilization .**

### 2. General information

DonAI Tool assist Users by providing information regarding the Company's products. The DonAI Tool is an automated system powered by OpenAI, utilizing information derived from the Company's product documentation. While the Company makes reasonable efforts to ensure the accuracy, completeness, and currency of the information provided by the DonAI Tool, it cannot guarantee these attributes at all times. Accordingly, the Company advises Users to treat the DonAI Tool's responses as a preliminary reference and to verify any critical information with an authorized Company Sales Representative.

### 3. User responsibility

The User of the DonAI Tool assumes full responsibility for their communications, interactions, and reliance on the information provided by the DonAI Tool. Users are advised to exercise caution in interpreting and utilizing the DonAI Tool's responses and to do so at their own discretion. The Company disclaims all liability for any actions, losses, or damages, whether direct or indirect, arising from or in connection with the use of the DonAI Tool, including but not limited to any misunderstanding or misuse of the information provided by the DoniAT Tool.



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#### **4. Privacy and data protection**

The Company is committed to safeguarding Users' privacy and ensuring that their information is protected at the highest standard. In this regard, the Company undertakes the following commitments with respect to information submitted to the Don AI Tool (hereinafter referred as: Information«):

- i) The Information will not be shared, distributed, or sold to third parties;
- ii) The Information will not be used for marketing purposes;
- iii) The Information will not be used to identify Users;
- iv) The Information will be stored securely and treated with strict confidentiality; and
- v) The Information may only be accessed by authorized personnel for the limited purpose of reviewing and improving the functionality and operation of the DonAI Tool.

The DonAI Tool retains records of conversations for a period of 180 days but does not utilize this data for training its AI models. The Company strongly advises Users to refrain from sharing sensitive or personal information while using the DonAI Tool.

#### **5. Disclaimer of the Company**

The Company, in collaboration with the developers of the DonAI Tool, strives to deliver a high-quality and reliable product. However, the Company makes no guarantees or warranties, express or implied, regarding the following:

- The relevance, accuracy, or completeness of the information provided by the DonAI Tool to the User;
- The DonAI Tool's ability to correctly interpret the User's questions or provide accurate answers/information;
- The uninterrupted functionality of the DonAI Tool or the absence of errors, deficiencies, or malfunctions during its use;
- The flawless operation of the DonAI Tool at all times or its ability to consistently provide accurate or real-time information, given that it is subject to ongoing optimization;
- That the use of the DonAI Tool serves as a substitute for professional opinions, expert advice, or consultancy.

The information generated by the DonAI Tool does not reflect or represent the views, opinions, or positions of the Company.

## 6 User Acknowledgment and Assumption of Risk

The User of the DonAI Tool expressly assumes all risks and responsibilities associated with its use and agrees to or expressly acknowledges the following:

### 1. Informational Nature

- All information provided by the DonAI Tool is generated by artificial intelligence technology, provided exclusively for general informational purposes.

### 2. Verification of Information

- The User cannot rely solely on the information provided by the DonAI Tool and is solely and entirely responsible for verifying its accuracy,

### 3. Non-Substitution of Expert Advice

- The information provided by the DonAI Tool does not constitute advice and cannot replace expert opinion. For professional advice, the User should consult a Company sales representative.

### 4. Personal Data Disclaimer

- The DonAI Tool does not require the User to provide personal data and does not automatically collect personal data, except as described in the Privacy Policy. If the User chooses to share personal data in the DonAI Tool at their discretion, they do so at their own risk. The Company disclaims responsibility for the management or security of such data and strongly advises against the entry of personal data into the DonAI Tool.

### 5. Intellectual Property Rights

- The User agrees to respect the Company's intellectual property rights when using the DonAI Tool and shall be held liable for any damages resulting from infringement.

### 6. Prohibited or Harmful Use

- The User agrees not to use the DonAI Tool for prohibited or harmful purposes. In the event of such use, the User will be held liable for any resulting damages.

### 7. Internal Use for Optimization

- The Company reserves the right to use any information entered into the DonAI Tool for internal purposes, specifically for optimizing the DonAI Tool's functionality.

### 8. Use by Minors

- If the User is under 15 years of age, the User guarantees that the DonAI Tool is being used under the supervision of a parent or legal guardian.



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## 7 AI Policy amendments

You may review the latest version of the DonAI Policy at any time at this page. DONIT reserves the right, at its sole discretion, to amend any part of DonAI Policy by posting updates and changes to DONIT'S websites. It is your responsibility to check websites periodically for changes. Your continued use of or access to DONIT website or the DonitAI Tool following the posting of any changes to DonAI Policy constitutes acceptance of those changes.

**By using the DonAI Tool, the User acknowledges and agrees to the terms of AI Policy and assumes all associated responsibilities.**

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