



COMPANY QUALITY POLICY DONIT TESNIT, D.O.O.

Understanding business environment, reacting to changes, following the needs of all interested parties, managing risks and opportunities, assessing performance and taking adequate measures when the goals are not reached are our company's fundamental principles.

In order to ensure our company's success, meet wider community's expectations, perpetual satisfaction of our clients and development of our employees, we defined the following measures within legal requirements, available resources and in view of our partners' and suppliers' capabilities:

- **We are providing** a range of activities, priority of which is an ongoing improvement of the quality management system efficiency, as well as continuous improvement of products and processes. With this, we comprehensively meet the requirements of our clients and increase their satisfaction.
- **We are encouraging** effective cooperation and innovativeness of all our employees. We are ensuring that workplaces are staffed by well trained, competent, motivated and satisfied employees who can carry out even the most demanding tasks.
- **We are ensuring** regular, long-term and effective communication with our customers, suppliers and other interested parties, to pursue our common quality goals. Communication with customers also includes an efficient customer servicing system in view of providing technical advice on the correct use of our products and familiarisation with innovations in products and services.
- **We are ensuring** that our employees are acknowledged with the Quality Policy, that they understand it, and that the company's management is systematically checking and assessing its adequacy in terms of achieved goals.

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OUR FINAL GOAL IS:

to become a selected provider of gasket sheets and gaskets to everyone appreciating high-end services, quality, reliability and innovation orientation. We will create a high added value for our customers, employees and partners.


Marjana Novak – Director
DONIT TESNIT, d.o.o.

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