

Company Quality Policy

Donit Tesnit, d.o.o.

Understanding business environment, reacting to changes, following the needs of all interested parties, managing risks and opportunities, assessing performance and taking adequate measures when the goals are not reached are our company's fundamental principles.

In order to ensure our company's success, meet wider community's expectations, perpetual satisfaction of our clients and development of our employees, we have introduced the following measures within legal requirements, available resources and in view of our partners' and suppliers' capabilities:

- We are providing a range of activities, priority of which is an ongoing improvement of the quality management system efficiency, as well as continuous improvement of products and processes. With this, we are meeting the requirements of our clients and increasing their satisfaction.
- We are encouraging effective cooperation and innovativeness of our employees. We are ensuring that workplaces are staffed by well trained, competent and motivated employees who can carry out even the most demanding tasks.
- We are ensuring regular, long-term and effective communication with our customers, suppliers and other interested parties. Communication with customers also includes an efficient customer servicing system in view of providing technical advice on the correct use of our products and familiarisation with innovations in products and services.
- We are ensuring that our employees are acknowledged with the Quality Policy, that they understand it, and that the company's management is systematically checking and assessing its adequacy in terms of achieved goals.

Our final goal is to become a selected provider of gasket sheets and gaskets to everyone appreciating high-end services, quality, reliability and innovation orientation. We will create a high added value for our customers, employees and partners.

Marjana Novak
Director

Medvode, 2 October 2019